

❖ **What is BDC Rewards program?**

BDC Rewards is a Banque du caire’s loyalty program to reward its customers through earning points for each purchase transaction performed by Banque du caire Credit Cards Which can be redeemed for booking Airline tickets & Hotels with Online travel services or Cash Back or Purchase with your points

❖ **What can I redeem with my Points?**

- 1- Online travel service: You can book your flight tickets & hotels by using your points on BDC Rewards website
- 2- Cash Back: you can use your points for receiving cash on your credit card (The added amount doesn’t consider as a payment for credit card, customer should pay the minimum amount he received on monthly statement)
- 3- Pay With Rewards: You can use Pay with rewards application to pay your next transaction with points

❖ **How do I enroll on BDC Rewards program?**

Your enrollment will be done automatically once you activate your credit card through contact center, and you should create an account by registering on MRS website

❖ **How do I earn Points of “BDC Rewards”?**

You can earn points for each purchase transaction (POS – E.commerce), and number of points differentiate from card type to another

Credit card	Points earned for every 1 EGP
Visa - Gold	1 Point for 1 EGP
Mastercard Gold	1 Points for 1 EGP
Mastercard Installment	1 Point for 1 EGP
Mastercard Titanium	2 Points for 1 EGP
Mastercard World Elite	4 Points for 1 EGP

If a customer has a several types for credit cards, you will earn points for each card based on its type

And points will be accumulated on one account on BDC Rewards website so you can use them to book your flight tickets and hotel rooms

Redeem points for cashback will be for every card and will not be accumulated

❖ **How do I get bonus points ?**

Bonus points only for newly issued cards after performing first purchase transaction during 3 months of issuing card

Bonus points differentiate from card to another based on its type

Card Type	Bonus points
Visa gold	10,000 Points
Mastercard gold	10,000 Points
Mastercard Installment	10,000 Points
Mastercard Titanium	20,000 Points
Mastercard World Elite	50,000 Points

❖ **How do I know my Points ?**

You can know your points by signing in BDC Rewards website or by calling contact center on 16990

❖ **Does supplementary card earn Points ?**

Yes, Supplementary card will earn points by performing purchase transactions (POS & E-commerce)

❖ **Does supplementary card redeem Points ?**

No, Supplementary cards can't redeem its points or creating account on MRS

As the earned points will transfer to Main card

❖ **Is there expiry duration of Points ?**

Yes, Points will be expired automatically after 24 Months from earning date

Registration:

❖ **How to Register on BDC Rewards website ?**

- Visit https://mtf.loyaltygateway.com/rewards/phoenix/BDC_EN website & click on Register at the top of page
- Insert your National ID, mobile number (add 2 before your mobile number) and your birthdate
- Read terms and conditions before agree

- Create your unique ID & password
- Add your e.mail and confirm it
- ❖ Can I update my info later ?
Yes, you can update your mobile number or your email through the website
- ❖ Can I reset my password ?
Yes, you can reset your password by clicking on “Forgot my password?”
Add your email and you will receive an email to reset your password

Redeem your points:

- ❖ **How can I use Online travel ?**
Log into BDC rewards website with your account, choose Online travel service
And book your flight tickets or hotel rooms using your points
- ❖ **How can I use Cash back ?**
Log into BDC rewards website with your account, choose credit card you want to cash it
Click on Redeem

“Minimum points to be used on Cash back 10,000 Points”

- ❖ **How can I use Pay With Rewards Application ?**
Banque du caire is providing Pay with rewards application which is for Mastercard cards only and it's first in Egypt
You can download Pay with rewards application from Google play store or iTunes
Or you can use it from BDC Rewards Website by logging into with your account

“Minimum amount to use Pay with rewards is 30 EGP”

Important condition to use Pay with rewards; while you perform a purchase transaction from merchant, you have to make sure that you have available amount on your card as the amount of the transaction will be deducted from your credit card and will be added once again on the next working day